

Dear Medical Centers,

My name is Ben Hechler, and I am an oral and maxillofacial surgeon and head and neck surgeon at Duke University Hospitals in Durham, North Carolina. I would like to personally introduce you to the TelScope Telehealth System by Holland Healthcare and how it has been an asset in our practice, particularly in **treating patients who live far away from our academic medical center**.

The TelScope is used in our office to obtain standardized **teledentistry images and videos**, which can be entered into the patient's medical record and used for inter-provider communication with other treating practitioners. Furthermore, our patients can be provided the TelScope for use at home for routine post-operative checks and facilitating telehealth visits where oral and throat examination is vital, often **preventing unnecessary in-office visits**.

The TelScope Telehealth System is uniquely suited for rural healthcare environments where patients, primary care providers, and various consultants may be geographically distant from one another. The TelScope can be used in urgent care or emergency departments, primary care offices, dental offices, and consultant offices to facilitate clear communication and documentation of intraoral and throat examinations. This not only streamlines care for patients, but allows providers the ability to confidently perform more complete in-person or telehealth visits, and subsequently receive adequate reimbursement for these services provided.

As mentioned, patients can also be provided with the devices to increase the capacity to perform high-quality remote telehealth visits, allowing providers to actually **increase patient visits and reimbursement without overloading in-office clinic schedules**.

I invite you to reach out to Holland Healthcare and schedule a live demo of the TelScope Telehealth System in order to better understand how this system can **improve and streamline your daily patient care**.

Sincerely,

Ben Hechler, MD, DDS

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